

11002 U.S. PRO
10/082386
02/25/02

P

PATENT NUMBER and
ISSUE DATE

U.S. UTILITY Patent Application

APPL NUM 10082386	FILING DATE 02/25/2002	CLASS 379	SUBCLASS 22001	GAU 2642	EXAMINER Bui
**APPLICANTS: Duncan; Daniel; Svororios Alexander; Miller Thomas;					
**CONTINUING DATA VERIFIED: THIS APPLICATION IS A CIP OF 09/547,627 04/12/2000					
BEST AVAILABLE COPY					
** FOREIGN APPLICATIONS VERIFIED:					
PG-PUB	DO NOT PUBLISH <input type="checkbox"/>	RESCIND <input type="checkbox"/>			
Foreign priority claimed 35 USC 119 conditions met Verified and Acknowledged Examiners's initials		<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> yes <input type="checkbox"/> no	ATTORNEY DOCKET NO 066416.0126		
TITLE : Method and system for self-service scheduling of inbound inquiries					
U.S. DEPT. OF COMM./PAT. & TM-PTO-436L (Rev. 12-97)					

NOTICE OF ALLOWANCE MAILED		Assistant Examiner	CLAIMS ALLOWED	
			Total Claims	Print Claim for O.G.
ISSUE FEE		DRAWING		
Amount Due	Date Paid	Sheet(s) Drawn.	Fig(s).Drawn.	Print Fig.
TERMINAL DISCLAIMER		Primary Examiner		
		PREPARED FOR ISSUE		
		Application Examiner		
WARNING: The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code Title 35, Sections 122, 181 and 368. Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only.				

FILED WITH: DISK (CRF) CD-ROM
(Attached in pocket on right inside flap)